

Dear FCC:

IP Relay is important to me because I often use it over video relay service (VRS). I am able to make relay calls especially when I'm using my mobile device, and the internet speed is not fast or high enough to be able to use VRS. IP Relay has come in handy more than enough times for me especially that I travel frequently, and there are many places where I'm unable to use VRS.

While I do not know the mechanics of the cost structure of IP relay service providers, I am concerned of the dwindling number of service providers. It is essential that the FCC ensure a reasonable rate to ensure that there is a healthy and viable level of competition within the industry.

I am aware that the industry is experiencing declining volume and thus is harder to attract new entrants into the industry. I urge the FCC to establish reimbursement rates that will provide existing providers enough incentive to continue to provide services and to improve it further.

~ regards  
dan brubaker